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TRANSMITTAL LETTER AND AUTHORIZATION TO CHARGE DEPOSIT ACCOUNT

ASSISTANT COMMISSIONER FOR PATENTS
ALEXANDRIA, VA 22313

RE: Attorney Docket No.: PIP-81-TRAU-US
Application Serial No.: 09/998,941
Filed: 11/15/01
Title: Customer Complaint Alert System and Method
Inventor: Trauth et al.
Group Art Unit: 3623
Examiner: M. Irshadullah
Confirmation No.: 5918

SIR:

Attached hereto for filing are the following papers:

PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) (IN DUPLICATE)
AMENDMENT COVER LETTER (2 PAGES, IN DUPLICATE)
REVOCATION AND NEW POWER OF ATTORNEY (2 PAGES)
REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL (2 PAGES, IN DUPLICATE)
37 CFR 1.113 PRELIMINARY AMENDMENT (10 PAGES)

Our check in the amount of \$1,312.00 is attached covering the required fees.

The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 50-2106. A duplicate copy of this sheet is enclosed.

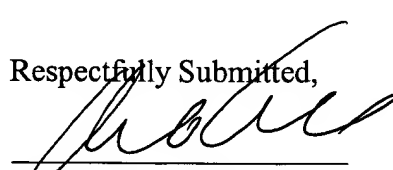
31518

PATENT TRADEMARK OFFICE

Date

4/30/04

Respectfully Submitted,


Richard A. Neifeld, Ph.D.
Registration No. 35,299
Attorney of Record

Printed: April 30, 2004 (2:27pm)

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RECEIVED
MAY - 5 2004
GROUP 3600

Docket No. PIP-81-TRAU-US

IN RE APPLICATION OF: Trauth et al.

SERIAL NO: 09/998,941

FILED: 11/15/2001

FOR: Customer Complaint Alert System and Method

ASSISTANT COMMISSIONER FOR PATENTS
ALEXANDRIA, VA 22313



RECEIVED

MAY - 5 2004

GROUP 3600

**AMENDMENT COVER LETTER
INCLUDING AUTHORIZATION TO CHARGE DEPOSIT ACCOUNT**

SIR:

Transmitted herewith is an amendment in the above-identified application.

- ☐ No additional fee is required
- ☐ Small entity status of this application under 37 C.F.R. §1.9 and §1.27 has been established by a verified statement previously submitted.
- ☐ Small entity status of this application under 37 C.F.R. §1.9 and §1.27 has been established by a verified statement submitted herewith.
- ☐ Additional documents filed herewith:

The Fee has been calculated as shown below:

CLAIMS	CLAIMS REMAINING		HIGHEST NUMBER PREVIOUSLY PAID	NO. EXTRA CLAIMS	RATE	CALCULATION S	
TOTAL	33	MINUS	31	2	× \$18 =	\$36.00	
INDEPENDENT	8	MINUS	7	1	× \$86 =	\$86.00	
		<input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS			+ \$290 =	\$0.00	
		TOTAL OF ABOVE CALCULATIONS					\$122.00
		<input type="checkbox"/> Reduction by 50% for filing by Small Entity					\$0.00
		<input type="checkbox"/> Recordation of Assignment				+ \$40 =	\$0.00
		<input type="checkbox"/> Petition for Extension of Time: 1 Month				+ \$110 =	\$0.00
		<input type="checkbox"/> 2 Months				+ \$420 =	\$0.00
		<input type="checkbox"/> 3 Months				+ \$950 =	\$0.00
		<input type="checkbox"/> 4 Months				+ \$1,480 =	\$0.00
		<input type="checkbox"/> Terminal Disclaimer				+ \$130 =	\$0.00
		<input type="checkbox"/> Information Disclosure Statement Prior to Final				+ \$180 =	\$0.00
		<input type="checkbox"/> Other:					
TOTAL					\$122.00		

☒ A check including the amount of \$122.00 is attached.

☒ The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 50-2106.

31518

PATENT TRADEMARK OFFICE

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4/30/04
Date

Respectfully Submitted,

Richard A. Neifeld, Ph.D.
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Attorney of Record

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Printed: April 30, 2004 (1:57pm)

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